



SAMSUNG

Factsheet

Galaxy Enterprise Edition

Galaxy Enterprise Edition is a complete suite of mobile technology and services designed to give you more - more choice, more control and more protection.

Samsung's Enterprise Edition devices are made to be fit-for-business and designed to perfectly cater to the needs of corporate customers. In the case of large workforces, it can be difficult to manage all devices under the company, especially with the ongoing trend for mobile workers. Samsung Enterprise edition makes it easier to update, deploy and run mobile technologies across your organisation at scale - helping to ensure your people are always securely connected with reliable technology that keeps your teams working.



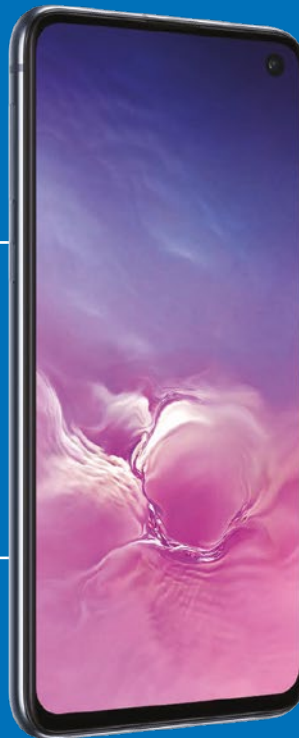
Knox Suite

Configure, manage and deploy your mobile fleet straight out of the box.



5 Year Security and Maintenance Releases

Stay ahead of security threats.



Extended Product Lifecycle

Maintain a consistent fleet of Samsung devices.



3 Year Enhanced Support plus KNOX setup

Base KNOX build by Samsung experts. Enhanced support to secure your environment and keep you going, includes next business day.



Galaxy Enterprise Edition devices

A wide range of devices to equip your employees with the technology they need for work.



Features of Enterprise Edition

Knox Suite

Knox Suite is an all in one offering which includes Knox Manage, Knox Manage, Knox E-FOTA, Knox Mobile Enrolment and Knox Asset Intelligence.

With Knox Suite, you get everything you need to make your IT team's life simple, and your employees as productive as they can be.

Deploy a new device, remotely, in just minutes, with all the settings, apps and company branding you need.

5 Year Security and Maintenance Release

Keep your business protected from mobile security threats. With Samsung Enterprise Edition, you get up to 5 years of firmware updates either monthly or quarterly¹, so you can be sure all of your mobile devices are up to date with the latest Android and Samsung security patches. This helps protect your fleet of Samsung devices against malware, phishing or any software malfunction that might pose a threat to your business. And, it takes the pressure off your IT support teams by reducing the volume of inbound support calls, giving them more time to work on other business critical tasks.

Plus, with all updates going through E-FOTA on MDM, you can test and validate them before pushing them out to update across your Samsung fleet with support from the Samsung Business Service Centre should you need it.

Quickstart Go Service

Getting your mobile fleet up and running can be costly and time consuming. And depending on the size of your business, you might not have the in house expertise to do it. Or it might pull your IT team away from other important tasks. But don't worry. With our QuickStart Go service, we can help you set up Knox Suite as part of Enterprise Edition at no extra charge. We're on hand to help you get your devices configured and deployed. And we'll do all the hard work, making sure things are set up the way you want, with all the support and security you need. Plus, the service is fully customisable, so you can pick the level of support that's right for you.

Extended Product Lifecycle

Ensure consistency across your fleet of Samsung devices.

All Samsung Enterprise Edition devices come with an extended product lifecycle, ensuring they're available longer than standard devices². This helps ensure your users have the same device, bringing greater continuity to your mobile fleet and making it easier for you to manage. Plus, with the same models already set up in Knox Configure, adding additional handsets when you need to is quick and hassle free.

¹ 5 years from first global launch for S20 and S21 Series, Note20 Series, XCover 5, Tab Active3. 4 years for all other devices.

² Devices will remain on sale for a defined period of time after first global market release. The defined period will differ according to each specific device. Subject to change without notice.



3 Year Enhanced Support

Keep your business running with extra support for your devices. Samsung Enterprise Edition gives you 3 years of an enhanced service support, ensuring your mobile technology continues to perform.

You'll receive a welcome call on registration³, to get you started and run through the Enterprise Edition features including help on setting up and operating Knox Configure and E-FOTA on MDM. We'll also check in regularly to make sure everything is running smoothly and you're getting the best from any upgrades and new features. Our dedicated UK based Business Services Centre provides technical support and advice online or by phone.

And should any of your devices need replacing, we offer a next business day replacement service⁴. Choose from courier collect and return service, Samsung WeFix on site repair, our store walk in option, or our bulk repair service⁵.

Samsung Enterprise Edition devices

A wide range of devices to equip your employees with the technology they need for work. Currently available for Samsung Galaxy S21 5G, Galaxy S21 Ultra 5G, Galaxy S20+ 5G, Galaxy S20, Galaxy A32 5G, Galaxy A52 5G, Galaxy Note10, Galaxy Note20 5G, Galaxy XCover 5, Galaxy XCover Pro, Galaxy Tab S7, Galaxy Tab Active3 and Galaxy Tab Active Pro.

³ Registration on the Knox Portal and Support request required.

⁴ Doorstep exchange with Samsung gold stock.

⁵ All requests must be placed before 3:30pm and confirmation of MDM removal must be confirmed before proceeding with repair/swap.

